Contents

Appointment Pro	3
Settings Tab	4
Home Screen	4
Booking Settings	5
Payment Setting	6
Date, Time Format and Distance Setting	7
Cancellation Setting	8
Currency Options	9
Payment Method	10
Paypal	10
Stripe	12
Cash	13
Sliders Tab	14
Create a New Slider	14
Manage Slider	15
Integrations	16
Manage Labels	17
Dashboard	18
Location	19
Add Location	19
Manage Location	21
Category	28
Add Category	28
Manage category	29
Service	32
Add Services	32
Manage services	33
Classes	36
Add Classes	36
Manage class	38

	Providers	41
	Add Provider	41
	Manage Provider	42
	Bookings	47
	Today	47
	Upcoming	48
	All	49
	New Booking	49
	Classes Booking	50
	Today	50
	Upcoming	51
	All	52
	Calendar	53
	Reports	55
M	iscellaneous	56
	Reminder	56
	Arrangement	56

Appointment Pro

The Appointment Pro Siberian CMS module will quickly allow you to add an easy and powerful appointment booking machine to your app. The App owner will be able to create multiple stores, categories, services and providers with categorization of delivery type service or class. You can simply manage or define store opening and closing times with updates of specific changes in schedules of service providers. The Appointment Pro booking machine send push reminders before each appointment. The default reminder is set for 1hr before the appointment but the end-user is able to adjust according to the individual needs. The Appointment pro module has been connected to the progressive loyalty card too for smooth transformation of loyalty points. The loyalty points can be accumulated automatically with every booking that is made. Please note that the Progressive Loyalty Card module needs to be installed and properly configured before you assign loyalty points on every successful service or class delivery. The Appointment pro module comes with advance feature of branch wise payment method option to manage your payment according to your choice, you can manage your payment centrally, semi-centrally, and separately (Branch wise) all controls in your hand with saving from payment gateway charges on transfer & transactions. In the series of innovation and fulfilment of new age requirement we introduce the distance indication feature which is showing how far is your business branches from end-user's current location. To activate distance indication feature you need to enter your JavaScript API Key under Google Maps setting fields of API Keys properly.

Menu > Settings > API Keys > Google Maps settings

We introducing one more unique feature specially for business owners, sometime while user pay through different payment modes those are chargeable on transactional basis and if consumer cancelled the booking in that case business owners has to bear all losses. To protect this losses, we added new feature of 'Cancellation' through this feature you can apply cancellation charges on cancellation of bookings according to you on percentile basis.

Settings Tab

Through Settings tab you can easily manage all your Home Screen, Booking, Payment, Date & Time, Cancellation, Notification, and Currency settings

Home Screen



Appointment Pro Part 1 Home Screen Settings

From Home screen section you can manage the Slider, Popular Provider, List Design, Location sorting.



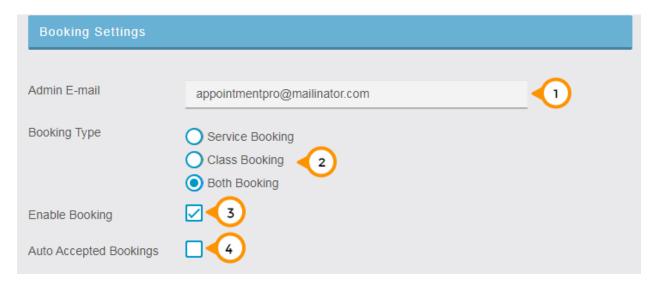
- 1) By Check/Uncheck on Enable Slider check box you can enable or disable the slider from App's home
- 2) By Check/Uncheck on Enable Popular Provider check box you can enable or disable to display the provider from App's home screen.
- 3) By Check/Uncheck on Enable Top Category check box you can enable or disable to display the Categories from App's home screen.
- 4) By List Design you can change the view of your app according to list or card style.
- 5) Through Default location sorting you can sort the branches according to distance from end-user's current position, Alphabetical (Alpha) other according to branch name wise and according to created date wise by selecting any of the sorting type from drop down list.

Booking Settings



Appointment Pro Part 2 Booking Settings

With the help of Booking section you can manage Admin's Email, Booking Type, Booking, Auto Accepted Bookings.



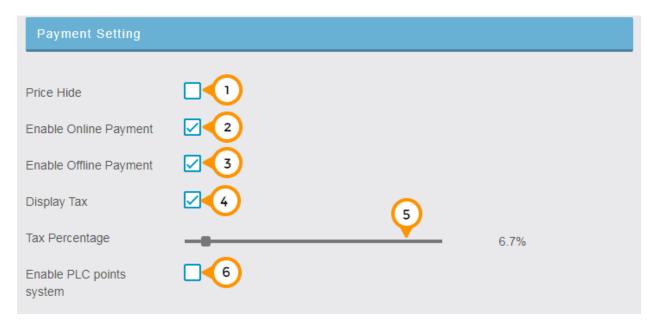
- 1) From here you can add or update the admin's email address to get all the relevant updates and notifications.
- 2) From here you can select your booking type according to service categorization as service booking, class booking, and Both.
- 3) By Check/Uncheck on Enable Booking check box you can enable or disable booking in the app.
- 4) By Check/Uncheck on Auto Accepted Bookings check box you can enable or disable Auto bookings through this option user has no need to accept the individual bookings manually.

Payment Setting



Appointment Pro Part 3 Payment Settings

Under the payment setting section you can manage the all payment related options like Price Hide, Online Payment, Offline Payment, Display Tax, Tax Percentage, PLC points.



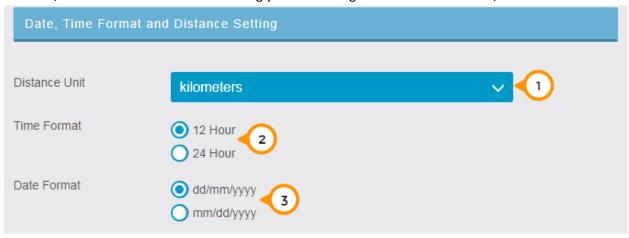
- 1) By Check/Uncheck on Price Hide check box you can show or Hide the services' price from the app.
- 2) By Check/Uncheck on Enable Online Payment check box you can enable or disable online payment options form the app during service booking.
- 3) By Check/Uncheck on Enable Offline Payment check box you can enable or disable offline payment options form the app during service booking.
- 4) By Check/Uncheck on Display Tax check box you can show or Hide Tax charges from the app.
- 5) By dragging the tax percentage bar you can change the applicable percentage of tax on the services you can also set the tax percentage by using navigation keys of your keyboard just click on the bar point and press UP/DOWN (or) LEFT/RIGHT keys to increasing and decreasing the percentage value.
- 6) By Check/Uncheck on Enable PLC points system you can enable or disable the features of Progressive Loyalty Card module.

Date, Time Format and Distance Setting



Appointment Pro Part 4 Date, Time Format, and Distance Setting

Via Date, Time Format and Distance Setting you can manage Time & Date Formats, and Distance Unit.



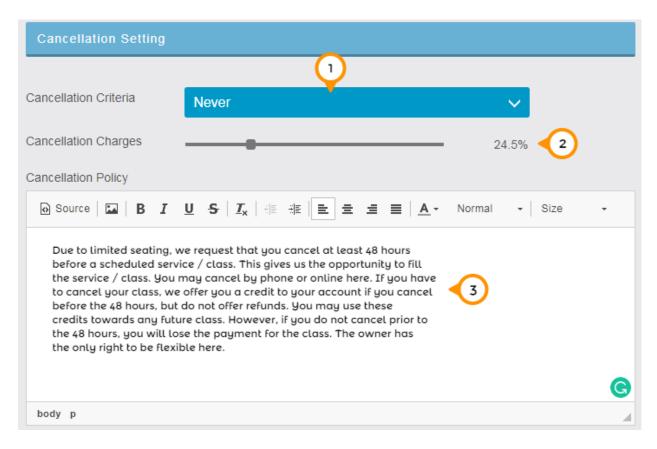
- 1) By Click on Drop and Down menu you can change the distance display format in the app.
- 2) By Click on bullet buttons you can change the Time display format in the app.
- 3) By Click on bullet button you can change the Date display format in the app.

Cancellation Setting



Appointment Pro part 5 Cancellation Setting

Via Cancellation setting you can manage the Criteria, Charges, and Cancellation Policy of your offering services and classes.



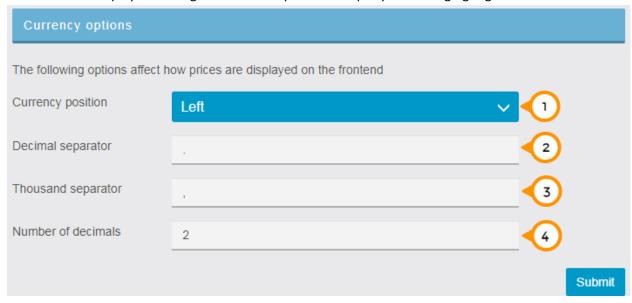
- 1) By Click on drop down menu you can select the cancellation criteria according to you from the available options. i.e. Never, Always, Hour/s before, day before, and week before.
- 2) By dragging the cancellation charges percentage bar you can change the applicable percentage of cancellation charges on the services and classes you can also set the percentage of cancellation charges by using navigation keys of your keyboard just click on the bar point and press UP/DOWN (or) LEFT/RIGHT keys to increasing and decreasing the percentage value.
- 3) Under Cancellation Policy field area you can mention your terms and conditions about cancellation of booked services and classes. You can beautify the message by adding images, formatting the texts by align, bold, underline, etc.

Currency Options



Appointment Pro Part 6 Currency options

Via currency options you can manage the position, Decimal separator, Thousand separator, and Number of decimals to display according to trends and practices as per your belonging regions.



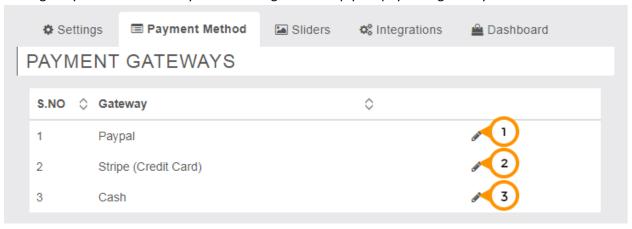
- 1) By click on drop down menu you can change the position of currency's symbol with respect to the amount.
- 2) From here you can enter and change the decimal separator symbol according to you to display in the app.
- 3) From here you can enter and change the thousand separator symbol on the price of services and classes as per your requirement to display in the app.
- 4) From here you can change the format of showing price in the app as per your requirement to show the number of digits after decimal value.

Payment Method



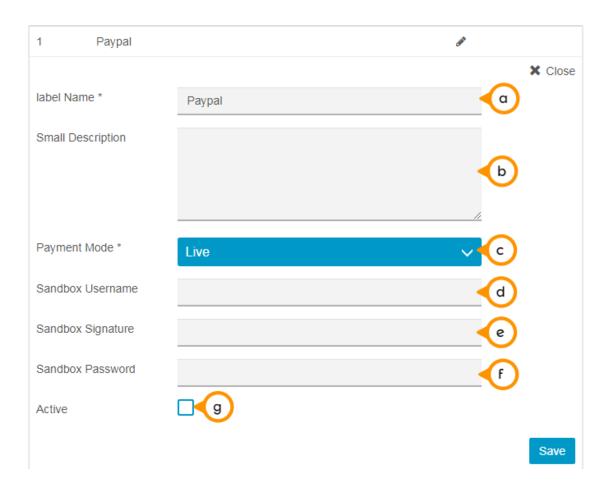
Appointment Pro Part 7 Payment Gateways

Through Payment Method tab you can manage and setup your payment gateways.



Paypal

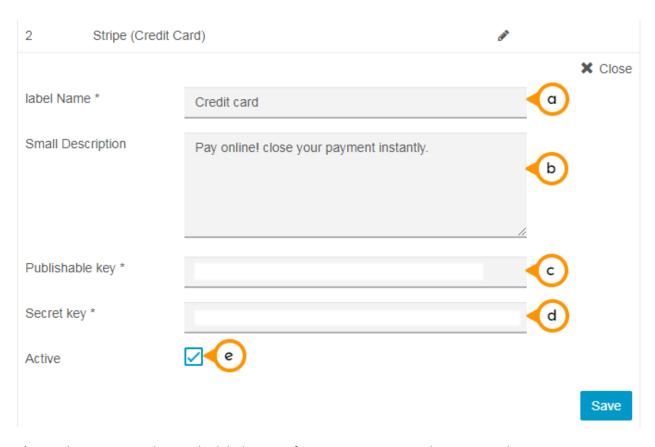
By click on edit icon you can manage or setup a fresh paypal payment system.



- a) From here you can change the label name of Paypal gateway according to your choice.
- b) Here you can mention the small description about transaction condition, offers, instructions, etc.
- c) By click on the drop down menu you can change the payment modes of Paypal gateway
- d) Here you need to enter the Username of your Paypal active account.
- e) Here you need to mention the Signature values of your Paypal active account.
- f) Here you need to enter the Password of your account to connect the Paypal gateway.
- g) By Check/Uncheck on 'Active' check box you can enable or disable the Paypal gateway form the app's payment option.

Stripe

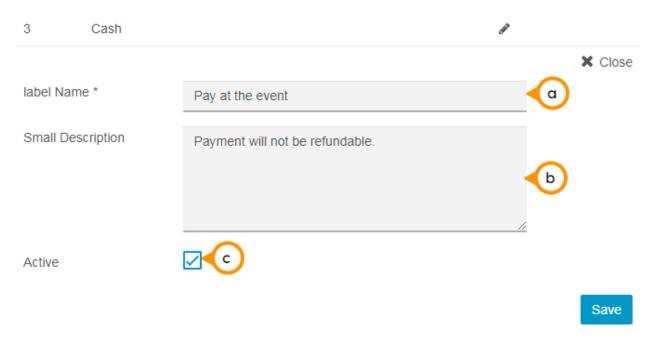
By click on edit icon you can manage or setup a fresh Stripe payment gateway system.



- a) From here you can change the label name of Stripe gateway according to your choice.
- b) Here you can mention the small description about transaction condition, offers, instructions, etc. related with your payment gateway.
- c) Here you need to enter the Publishable Key of your Stripe active account.
- d) Here you need to enter the Secret Key of your Stripe active account.
- e) By Check/Uncheck on 'Active' check box you can enable or disable the Stripe gateway form the app's payment option.

Cash

By click on edit icon you can manage the cash payment.



- a) From here you can change the label name of Cash Mode of payment.
- b) Here you can mention the small description about offers, instructions, etc.
- c) By Check/Uncheck on 'Active' check box you can enable or disable the cash mode of payment form the app's payment option.

Sliders Tab

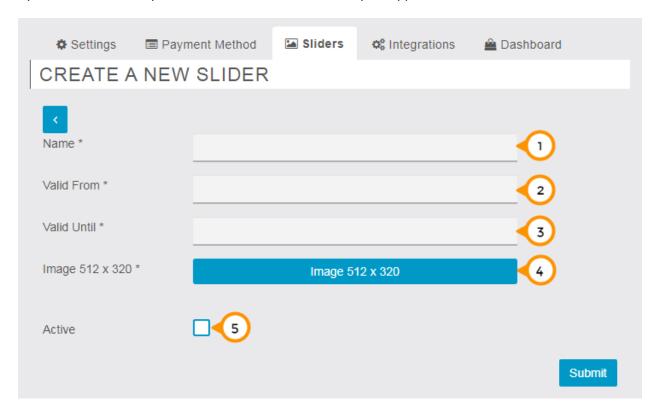


Appointment Pro Part 8 Slider, Manage slider

From here you can add the sliders and manage to the existing sliders from here.

Create a New Slider

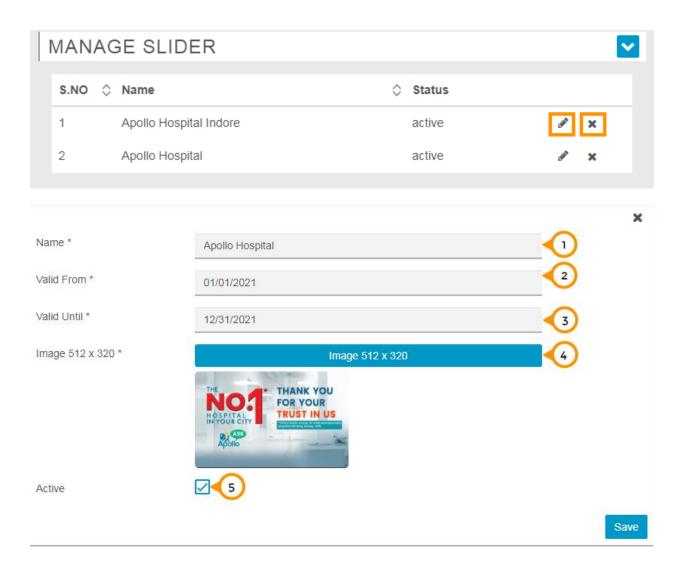
By click on a Plus icon you will able to add a new slider in your app.



- 1) Here you need to enter the name of the slider.
- 2) Here you need to mention the start date of slider to be display.
- 3) Here you need to mention the Last date of the slider to stop being display.
- 4) By click on Image button you can upload the slider image the image size should be 512X320 Pixels.
- 5) By Check/Uncheck on 'Active' check box you can enable or disable the slider form the app's home page.

Manage Slider

From this section you can manage all the existing sliders in the app from here by click on edit button and by click on cross button you can removed to existing sliders from the app.



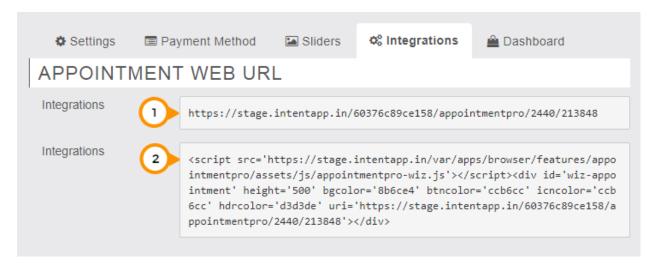
- 1) From here you can change the name of the slider
- 2) From here you can change the from(start) date
- 3) From here you can change the valid until(end) date
- 4) By click here you can change the slider image.
- 5) By Check/Uncheck on 'Active' check box you can enable or disable the slider form the app's home page.

Integrations



Appointment Pro Part 9 Integrations

From here you can get web URL and embed code to user your application where ever you want.



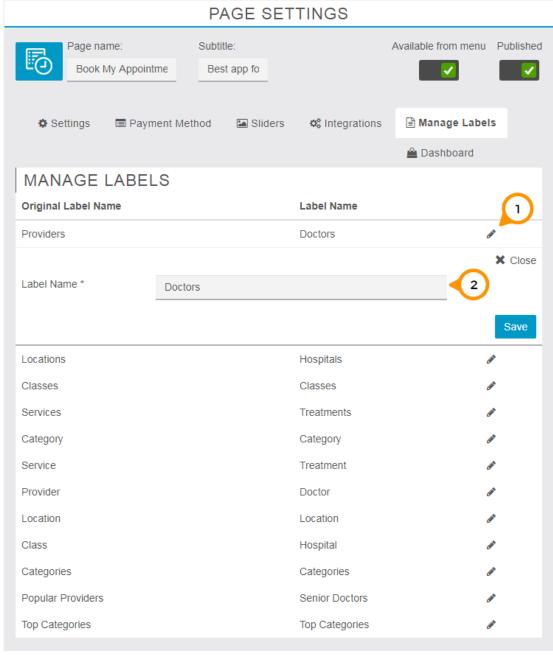
- 1) From here you can get the direct access URL of your application.
- 2) Here you get the readymade embedded code, you just need to copy and paste the code to show the application's contents where ever you want. i.e. HTML pages, apps, etc.

Manage Labels



Appointment Pro Part 10 Manage Labels

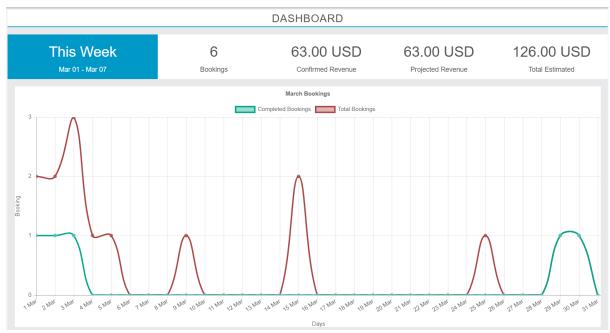
From here you can change the labels name according to your requirements. Suppose if you have a salon business according to the business Provider = Hair artist, Location = Parlor or salon, services = products, and Category = Package etc.



- 1) By click on edit icon you can change the default labels name.
- 2) Here you need to enter the new label name as per your requirements then click on save button the apply the changes.

Dashboard

Through the dashboard you can manage the complete requirements of the appointment system like Creating and managing the locations, creating and managing categories, adding and managing services, adding and managing classes, adding providers and manage them, managing all types of bookings, Calendar to notify the booking date wise, and Reports to analyzing fund collection through bookings.

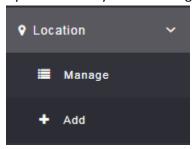


By default you get the information of current week revenue estimation from Monday to Sunday in increasing order as showing on above image you get the info about total successful bookings, confirmed revenue of the week till the date, projected revenue which means forecasted value of revenue which may be change according to successfully completion of booking, Total estimated revenue.

Under the graphical analysis display area on dashboard you can identify the total bookings by red color line and completed bookings by green color lines. The analysis chart is showing data of a complete current month on the dashboard.

Location

By Location tab you can Manage the existing locations or Add the new locations.

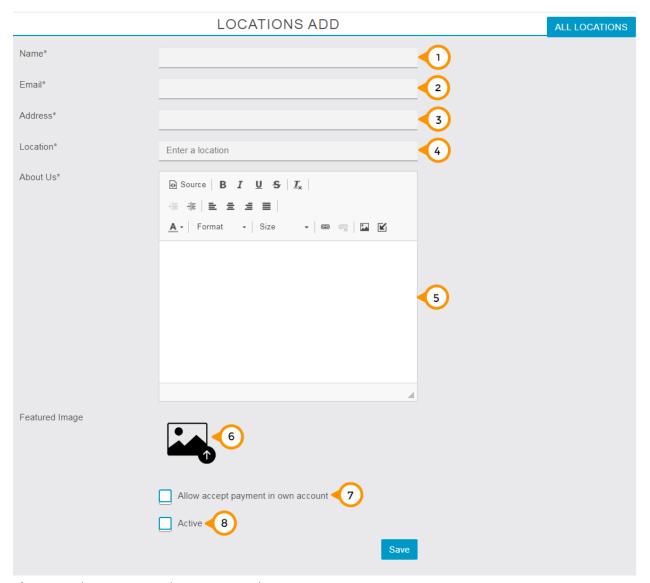


Add Location



Appointment Pro Part 11 Add Locations

By click on add location you can able to add new locations of your business for delivering the services and classes to the clients from various locations.



- 1) You need to enter your location name here.
- 2) you need to enter the email address of the store or branch manager to get the updates via email.
- 3) You need to enter the address of your location here so that your client will reach your location.
- 4) You need to enter or select the suggested Geolocation of your branch to show the accurate distance from the app user.
- 5) You Need to share small brief about the business and services you are offering.
- 6) Here you can upload the featured image of your location.
- 7) By doing check mark here you can enable the accept payment on location wise means customer will able to pay directly to the branch's account instead of admin's account.

Note: if you are not setup any payment settings on a particular location and simply check marked here and allow accept payment in own (location) account. In that case while customer try to do booking it will not work due to lack of payment settings the message will show no payment gateway is available.

8) By check / uncheck on active check box you can enable or disable the location in the App.

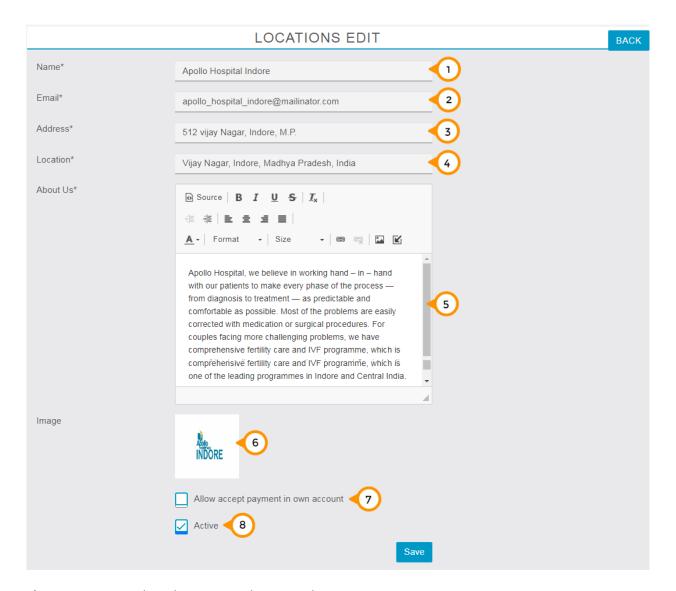
Manage Location

Form here you can update the information, working days and hours, gallery, payment settings, and delete the existing locations by click on three setting dots below action heading.

Edit

Under the Locations Edit section you can update the information and settings of the location.





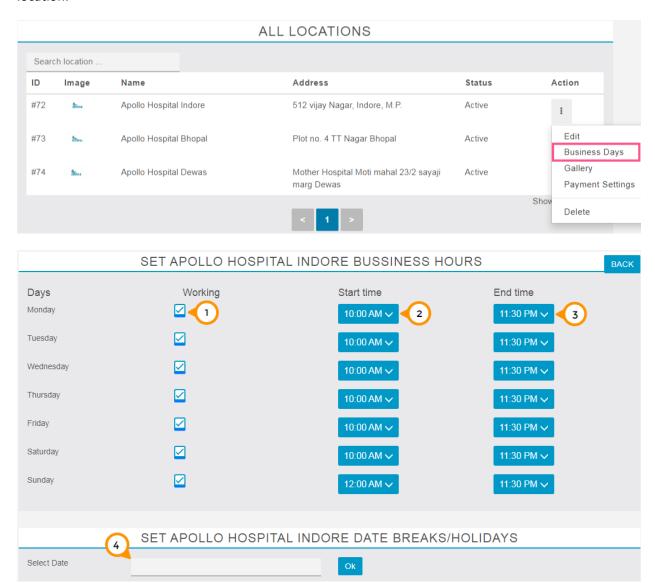
- 1) Here you can update the name to the exiting location.
- 2) Here you can update the email address of the store or branch manager to get the updates via email.
- 3) Here you can update the aggress of existing location if branch is shifting to a new location.
- 4) Here you can update the Geolocation of your branch to show the accurate distance from the app user.
- 5) Here you can update the About Us information of the locations.
- 6) Here you can change the image of the location.
- 7) By doing check mark here you can enable the accept payment on location wise means customer will able to pay directly to the branch's account instead of admin's account.

Note: if you are not setup any payment settings on a particular location and simply check marked here and allow accept payment in own (location) account. In that case customer try to do booking it will not work due to lack of payment settings the message will show no payment gateway is available.

8) By check / uncheck on active check box you can enable or disable the location in the App.

Business Days

Under the Business Days, you can update the working days, hours, and daybreak or Holiday of the location.



- 1) By Check/Uncheck on 'Working' check box you can enable or disable the working day of the particular location.
- 2) From here you can select the start time (Opening) of your location on a particular day from drop down menu.
- 3) From here you can select the end time (Closing) of your location on a particular day from drop down menu.
- 4) By click here you can select the date of break or holiday from the popup calendar.

Gallery

Under the gallery section, you can add multiple images to display your products, services, premises to your clients, location-wise.



- 1) By click here you can upload the images from here.
- 2) By click on cross icon you can remove the image from the gallery of location.

Payment Settings

Under this section, you can set up your payment options branch wise you can setup customize payment options and payment gateways for each location individually.



APOLLO HOSPITAL INDORE - PAYMENT SETTINGS

*Accept payment in own account: **Disable** (change)

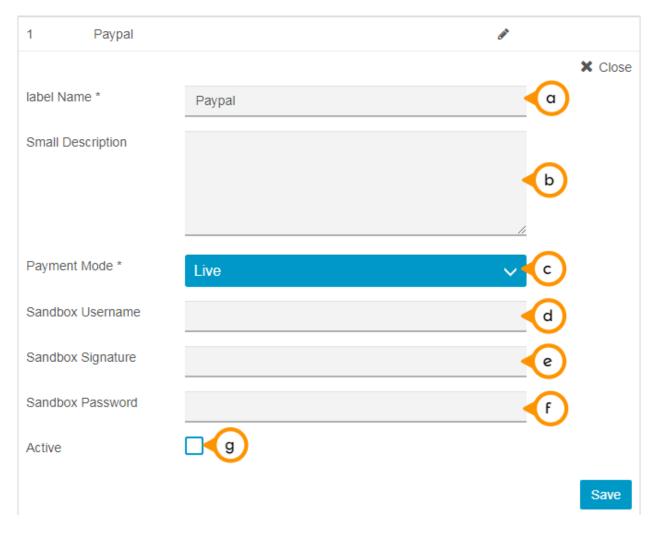
Here 'Accept payment in own account: **Disable'** means your current payment system is controlled by admin and all the amount are received in admin's account.



Here 'Accept payment in own account: **Enable'** means your current payment system is controlled by branch manager and all the amount are received in branch's account.

Paypal

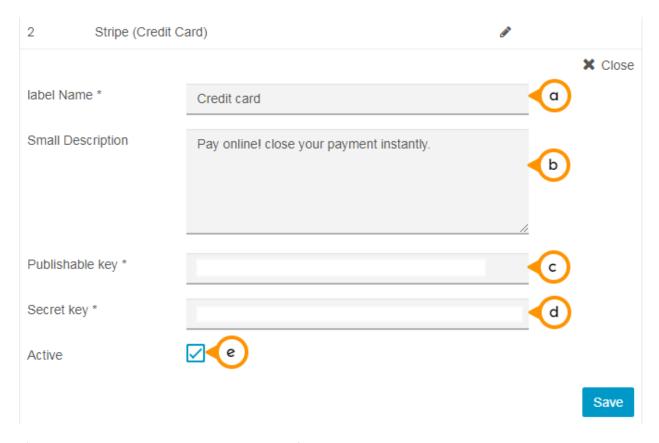
By click on edit icon you can manage or setup a fresh paypal payment system.



- a) From here you can change the label name of Paypal gateway according to your choice.
- b) Here you can mention the small description about transaction condition, offers, instructions, etc.

- c) By click on the drop down menu you can change the payment modes of Paypal gateway
- d) Here you need to enter the Username of your Paypal active account.
- e) Here you need to mention the Signature values of your Paypal active account.
- f) Here you need to enter the Password of your account to connect the Paypal gateway.
- g) By Check/Uncheck on 'Active' check box you can enable or disable the Paypal gateway form the app's payment option.

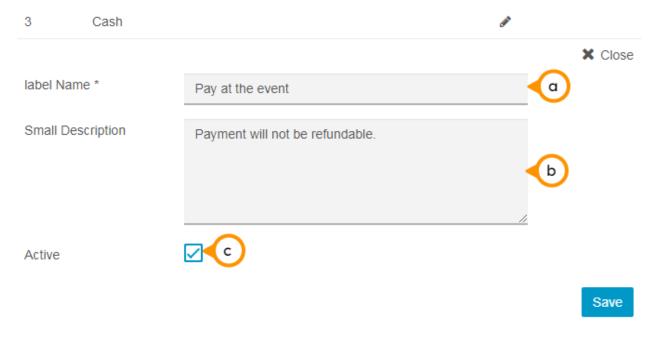
Stripe By click on edit icon you can manage or setup a fresh Stripe payment gateway system.



- a) From here you can change the label name of Stripe gateway according to your choice.
- b) Here you can mention the small description about transaction condition, offers, instructions, etc. related with your payment gateway.
- c) Here you need to enter the Publishable Key of your Stripe active account.
- d) Here you need to enter the Secret Key of your Stripe active account.
- e) By Check/Uncheck on 'Active' check box you can enable or disable the Stripe gateway form the app's payment option.

Cash

By click on edit icon you can manage the cash payment.



- a) From here you can change the label name of Cash Mode of payment.
- b) Here you can mention the small description about offers, instructions, etc.
- c) By Check/Uncheck on 'Active' check box you can enable or disable the cash mode of payment form the app's payment option.

Delete

By click on 'Delete' from the drop down menu you can delete the location from the platform.



As you click on 'Delete' it will ask for confirmation to avoid the accidental deletion of location.

CONFIRMATION

Are you sure you want to delete this location?



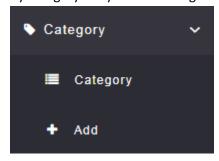
you need to click on "Yes, delete" button to confirm and delete the location permanently.

Category



Appointment Pro Part 12 Add Category & Service

By category tab you can manage the exiting category or add the new category.



Add Category

From here you can add the new category of your services and classes in the app.

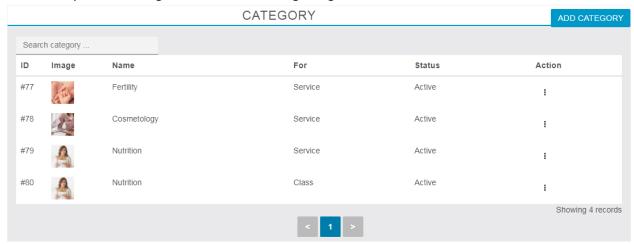


- 1) Here you need to select the nature of your delivery type like: Service or Class
- 2) Here you need to enter the name of your category. i.e. food, electronic, automobile, furniture, etc.

- 3) Here you can upload the feature image of your category.
- 4) By Check/Uncheck on 'Active' check box you can enable or disable the particular category in the app.
- 5) By Check/Uncheck on 'Display at Home' check box you can enable or disable to display the particular category on app's home screen.

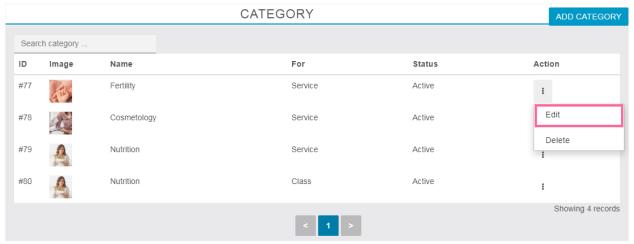
Manage category

From here you can manage or delete the existing categories.



Edit

By click on edit you can manage the exiting category.

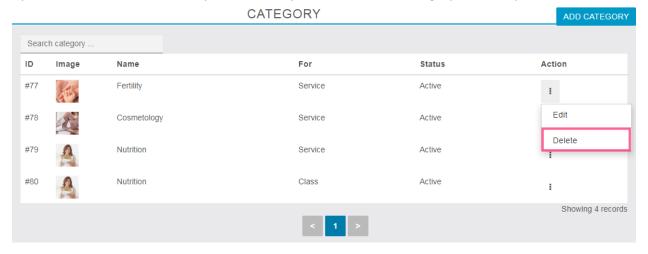




- 1) Here you can change the nature of your delivery type like: Service or Class
- 2) Here you can change the name of your category. i.e. food, electronic, automobile, furniture, etc.
- 3) Here you can upload the different feature image of your category.
- 4) By Check/Uncheck on 'Active' check box you can enable or disable the particular categories in the app.
- 5) By Check/Uncheck on 'Display at Home' check box you can enable or disable to display the particular category on app's home screen.

Delete

By click on 'Delete' from the drop down menu you can delete the category from the platform.



As you click on 'Delete' it will ask for confirmation to avoid the accidental deletion of category.

CONFIRMATION

Are you sure you want to delete this category?

No, go back

Yes, delete!

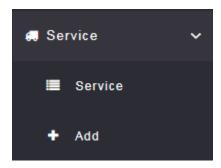
you need to click on "Yes, delete" button to confirm and delete the category permanently.

Service



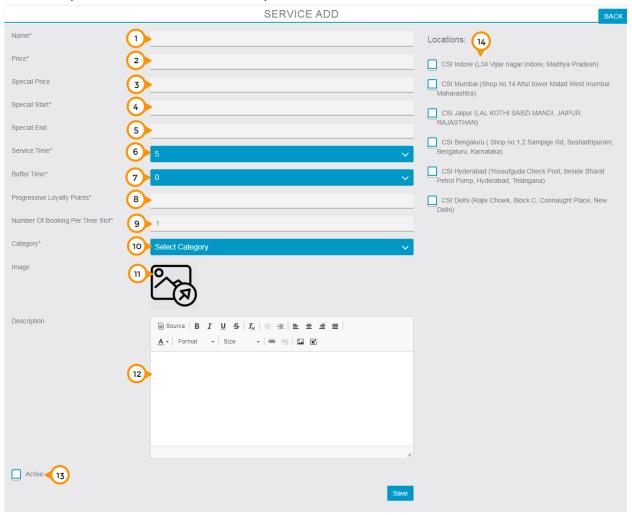
Appointment Pro Part 12 Add Category & Service

By service tab you can manage the exiting services or add the new services.



Add Services

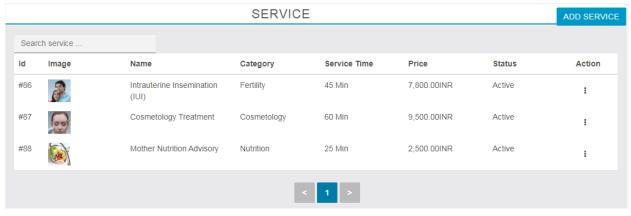
From here you can add the new services of your business.



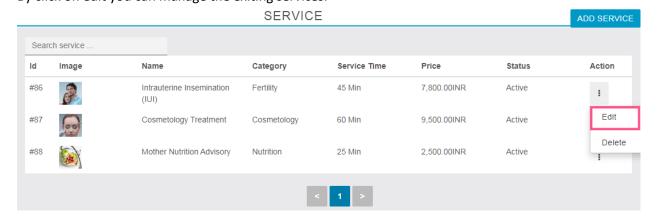
- 1) Here you need to enter the name of your service.
- 2) Here you need to enter the price of your service as per single delivery to the client.
- 3) Here you can mention the special price for offer.
- 4) Here you can mention the start date of your service offer period.
- 5) Here you can mention the end date of your service offer period.
- 6) Here you need to mention the service time according to per service delivery basis.
- 7) Here you need to mention the buffer time which you will required to prepare for the next appointment.
- 8) Here you need to mention the progressive loyalty points you want to transfer on each successful service delivery.
- 9) By default, it's set a one but you can change the Number Of Booking Per Time Slot as per your requirements which allows you to have multiple people book during the same available time slot.
- 10) Here you need to select the category of your service from the drop down menu.
- 11) Here you can upload the image of your service.
- 12) Here you can mention the small brief about your service.
- 13) By Check/Uncheck on 'Active' check box you can enable or disable the particular service in the app.
- 14) By Check/Uncheck on available "Location's" check boxes you can enable or disable the service on the particular locations.

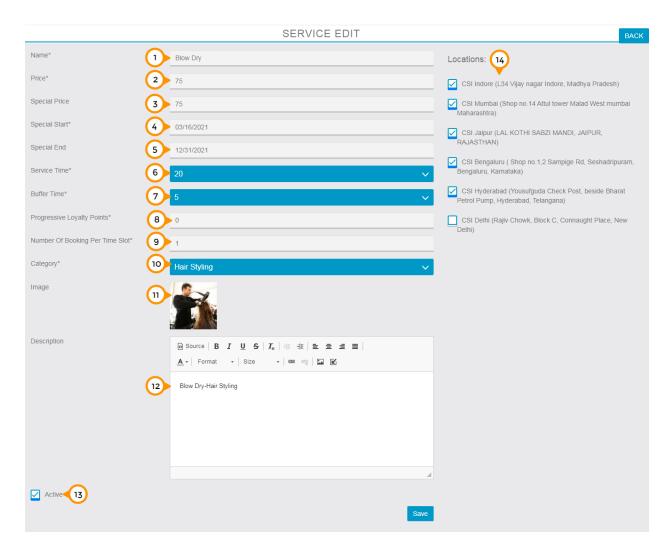
Manage services

From here you can manage or delete the exiting services.



*Edit*By click on edit you can manage the exiting services.





- 1) Here you can change the name of your service.
- 2) Here you can change the price of your service as per single delivery to the client.
- 3) Here you can change or remove the special price for offer.

- 4) Here you can change or remove the start date of your service offer period.
- 5) Here you can change or remove the end date of your service offer period.
- 6) Here you can change the service time according to per service delivery basis.
- 7) Here you can change the buffer time which you will required to prepare for the next appointment.
- 8) Here you can change or remove the progressive loyalty points you want to transfer on each successful service delivery.
- 9) By default, it's set a one but you can change the Number Of Booking Per Time Slot as per your requirements which allows you to have multiple people book during the same available time slot.
- 10) Here you can change the category of your service from the drop down menu.
- 11) Here you can change the image of your service.
- 12) Here you can change or update the details of your service.
- 13) By Check/Uncheck on 'Active' check box you can enable or disable the particular service in the app.
- 14) By Check/Uncheck on available "Location's" check boxes you can enable or disable the service on the particular locations.

Delete

By click on 'Delete' from the drop down menu you can delete the service from the platform.



As you click on 'Delete' it will ask for confirmation to avoid the accidental deletion of service.

CONFIRMATION

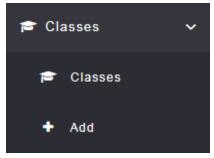
Are you sure you want to delete this service?



you need to click on "Yes, delete" button to confirm and delete the service permanently.

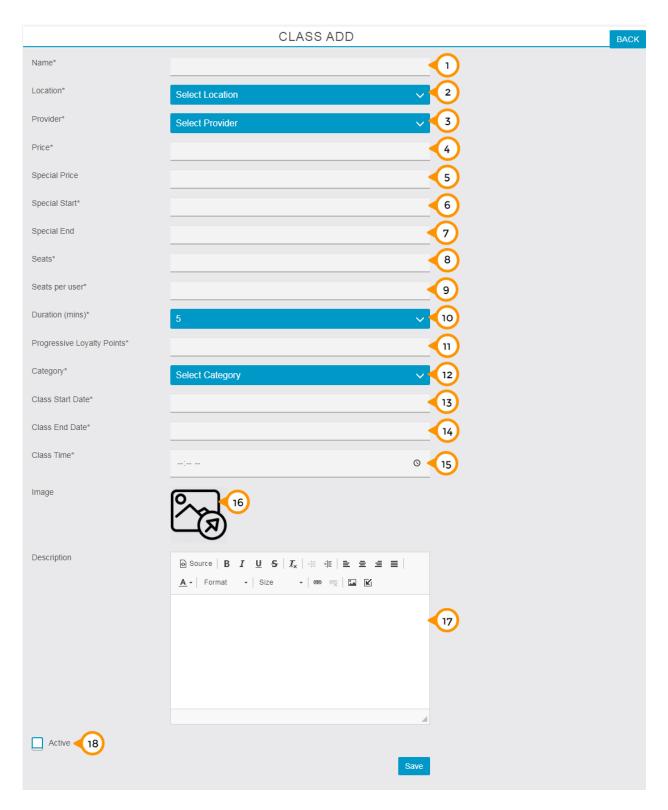
Classes

By classes tab you can manage the exiting classes or add the new classes.



Add Classes

From here you can add the new Classes of your business.



- 1) Here you need to enter your class name.
- 2) Here you need to select your location for class delivery from the drop down menu.
- 3) Here you need to select the provider for class from the drop down menu.

- 4) Here you need to enter the price of the complete class or complete course of the class.
- 5) Here you can mention the special price for offer.
- 6) Here you can mention the start date of your class offer period.
- 7) Here you can mention the end date of your class offer period.
- 8) Here you need to declare the available seats for class.
- 9) Here you need to mention seats per user means how many seats you want to sell at a time.
- 10) Here you need to mention the class duration for each session.
- 11) Here you need to mention the progressive loyalty points you want to transfer on each successful service delivery.
- 12) Here you need to select the category of your class.
- 13) Here you need to mention the date on which you going start to deliver the class.
- 14) Here you need to mention the date on which class will end.
- 15) Here you need to mention the daily class time on a particular location.
- 16) From here you can upload the image of the class.
- 17) Here you can share the details and course contents of the class.
- 18) By Check/Uncheck on 'Active' check box you can enable or disable the particular class in the app.

Manage class

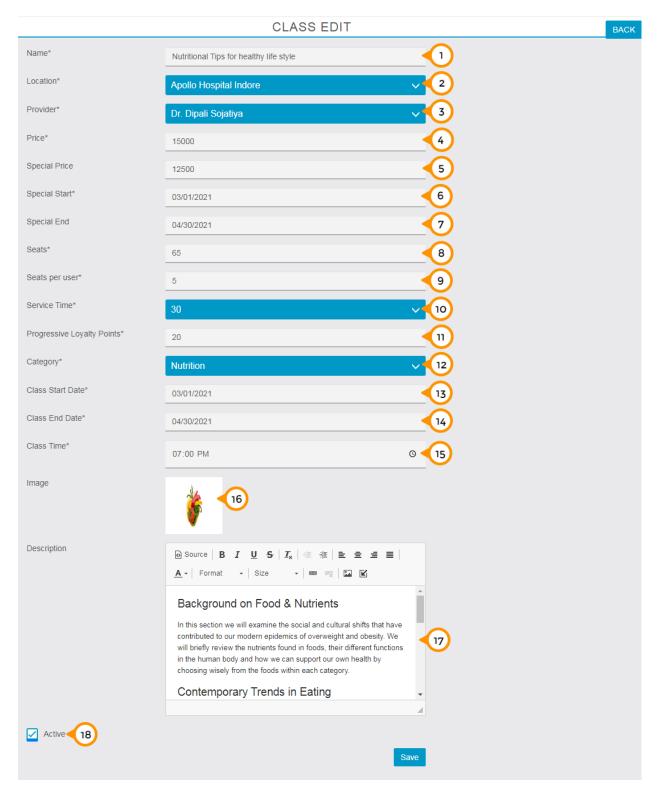
From here you can manage or delete the exiting class.



Edit

By click on edit you can manage the exiting class.





- 1) Here you can change the name of your class.
- 2) Here you can change your location for class delivery from the drop down menu.
- 3) Here you can change the provider for class from the drop down menu.
- 4) Here you can change the price of the class.

- 5) Here you can change or remove the special price for offer.
- 6) Here you can change or remove the start date of your class offer period.
- 7) Here you can change or remove the end date of your class offer period.
- 8) Here you can change the available seats for class.
- 9) Here you can change seats per user means how many seats you want to sell at a time.
- 10) Here you can change to mention the class duration for each session.
- 11) Here you can change the progressive loyalty points you want to transfer on each successful service delivery.
- 12) Here you can change the category of your class.
- 13) Here you can update the date on which you going start to deliver the class.
- 14) Here you can update the date on which class will end.
- 15) Here you can change the daily class time on a particular location.
- 16) From here you can update the image of the class.
- 17) Here you can update the description of the class.
- 18) By Check/Uncheck on 'Active' check box you can enable or disable the particular class in the app.

Delete

By click on 'Delete' from the drop down menu you can delete the class from the platform.



As you click on 'Delete' it will ask for confirmation to avoid the accidental deletion of class.

CONFIRMATION

Are you sure you want to delete this class?



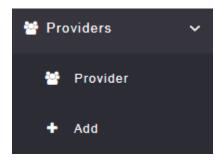
you need to click on "Yes, delete" button to confirm and delete the class permanently.

Providers



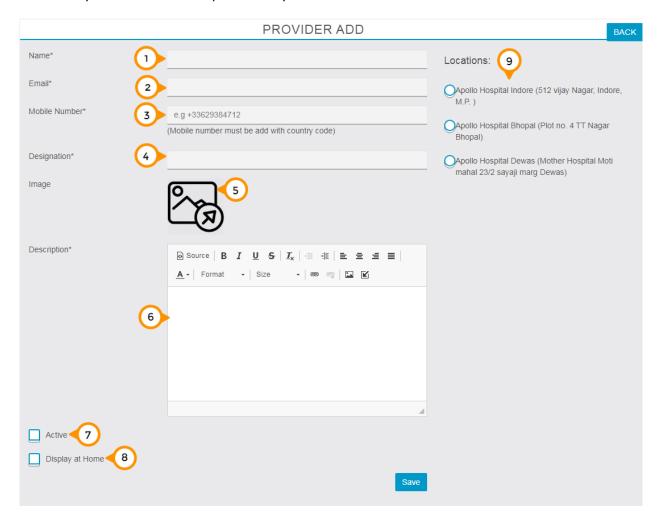
Appointment Pro Part 13 Add Provider

By provider tab you can manage the exiting providers or add the new provider.



Add Provider

From here you can add the new provider of your business.



- 1) Here you need to enter the name of the provider.
- 2) Here you need to enter the email of the provider to get updates via email.
- 3) Here you need to enter the mobile number with country code of the provider.
- 4) Here you need to mention the designation of provider.
- 5) By click on image icon you can upload the profile image of the provider.
- 6) Here you need to mention the short information about provider.
- 7) By Check/Uncheck on 'Active' check box you can enable or disable the provider in the app.
- 8) By Check/Uncheck on 'Display at Home' check box you can enable or disable to display the particular provider on app's home screen.
- 9) By click on bullet button you can assign any of the location to the provider.

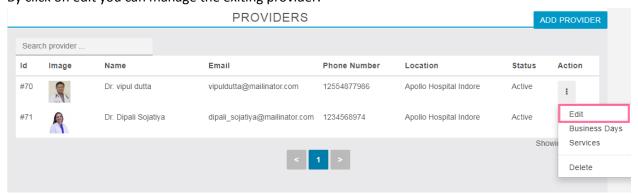
Manage Provider

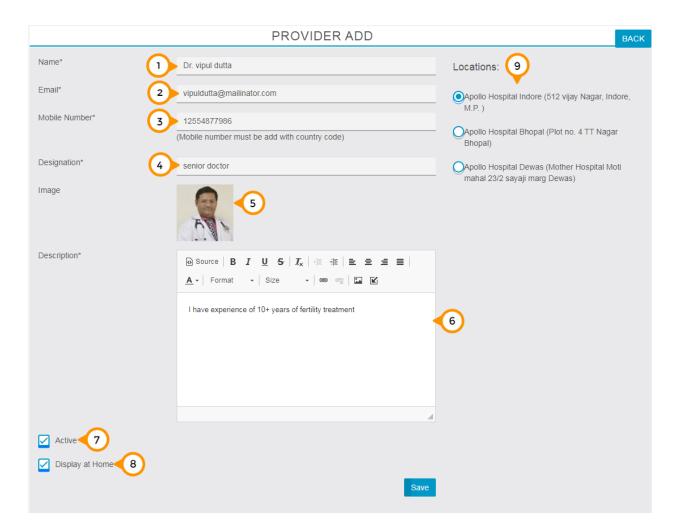
From here you can manage or delete the exiting providers.



Edit

By click on edit you can manage the exiting provider.

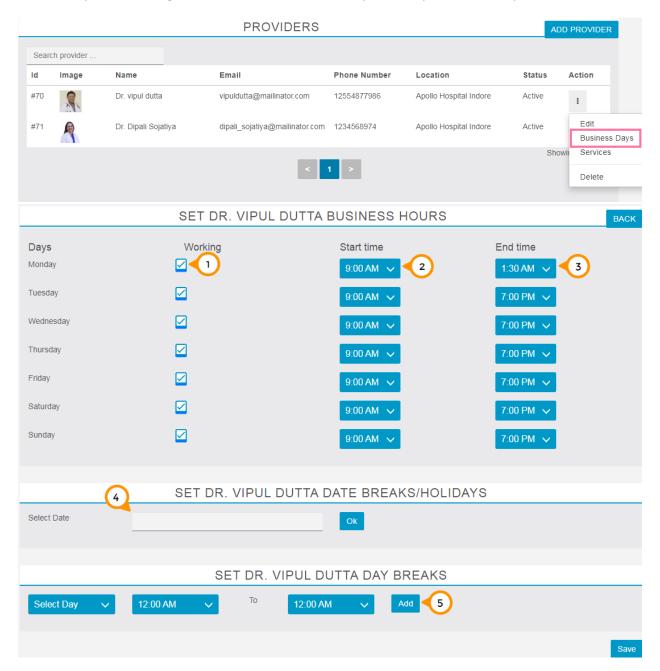




- 1) Here you can update the name of the provider.
- 2) Here you can update the email of the provider to get updates via email.
- 3) Here you can change the mobile number with country code of the provider.
- 4) Here you can update the designation of the provider.
- 5) By click on image icon you can update the profile image of the provider.
- 6) Here you can update the short information about provider.
- 7) By Check/Uncheck on 'Active' check box you can enable or disable the provider in the app.
- 8) By Check/Uncheck on 'Display at Home' check box you can enable or disable to display the particular provider on app's home screen.
- 9) By click on bullet button you can change the assigned location of the provider.

Business days

From here you can manage business hours, breaks/holidays, and day breaks of the provider.



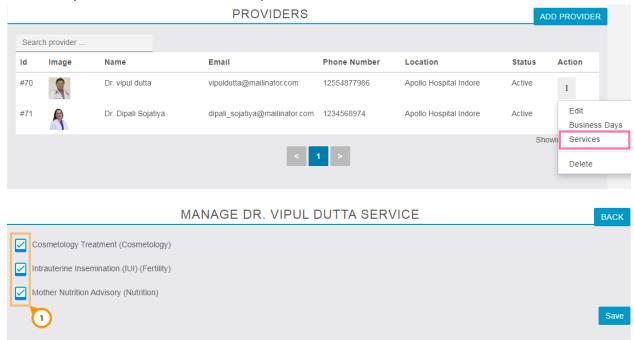
- 1) By Check/Uncheck on 'Working' check box you can enable or disable the working day of the provider.
- 2) From here you can select the start time (available from) of the provider on a particular day from drop down menu.
- 3) From here you can select the end time (available till) of the provider on a particular day from drop

down menu.

- 4) By click here you can select the date of break or holiday from the popup calendar.
- 5) From here you can add the small breaks of the provider for a particular day/days of a week by selecting days first from drop down menu next select start time & end time of break then click on "Add" button to apply the break of the provider.

Services

From here you can add the services of the provider.



1) By Check/Uncheck on '<Service_Name>' check box you can Add or Remove the particular service/s on the provider.

Delete

By click on 'Delete' from the drop down menu you can delete the provider from the platform.



As you click on 'Delete' it will ask for confirmation to avoid the accidental deletion of the provider.

CONFIRMATION

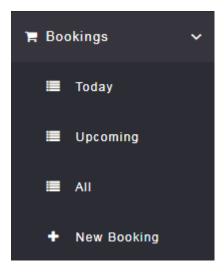
Are you sure you want to delete this provider?



you need to click on "Yes, delete" button to confirm and delete the provider permanently.

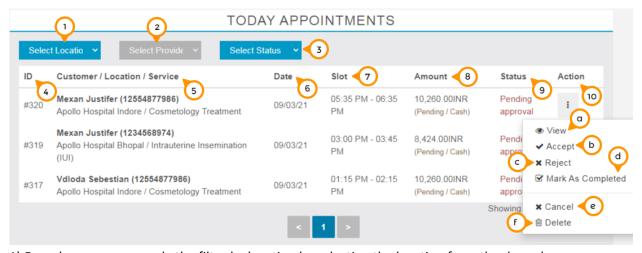
Bookings

By Bookings tab you can manage all the bookings (Today / Upcoming / All) and able the add new bookings from dashboard too.



Today

From here you can able to see and manage today's appointment for ease to handle deliveries of the day.



- 1) From here you can apply the filter by location by selecting the location from the drop-down menu.
- 2) From here you can apply the filter by providers by selecting the provide from the drop-down menu.
- 3) From here you can apply the filter on the basis of appointment status like: Accepted, Pending, completed, Rejected, etc. by selecting the status from drop-down menu.
- 4) From ID column you can get the unique identification number of the appointment.
- 5) From here you can get the details about Customer name, Location of appointment and service taken

by the customer.

- 6) Here you can get the date of the appointment (current date).
- 7) From slot column you can get the details about the slot timing of the booking.
- 8) Here you can get the details about the receivable amount of the particular booking.
- 9) From status column you can get the current status of the booking.
- 10) By click on three dots setting tab you can manage the booking completely.
- a) **View**: By click on 'view' under setting menu you can able to view the complete details of the appointment. i.e. Booking, Payment, Customer, and service.
- b) **Accept**: By Click on 'Accept' under setting menu you will accept the booking and prepared for delivery.
- c) **Reject**: By Click on 'Reject' under the setting menu you will deny accepting the booking or in the case booking requests are not matched at the moment.
- d) **Mark** as **completed**: By Click on 'Mark as completed' under the setting menu you will update the booking status as completed. Note: In case of COD payment mode by default we treated payment received with completion of booking.
- e) **Cancel**: By Click on 'Cancel' under the setting menu you will cancel the booking by your side. User has a freedom to cancel the booking by his side too depends on your cancelation settings.
- f) Delete: By Click on 'Delete' under the setting menu you will remove the booking from the platform.

Upcoming

From here you can able to see and manage all the upcoming appointment for ease to handle all upcoming deliveries.

all the elements of the upcoming section are the same as today's section that we have seen above.



1) Here you can enter the date range according to your requirement and fetch the data accordingly.

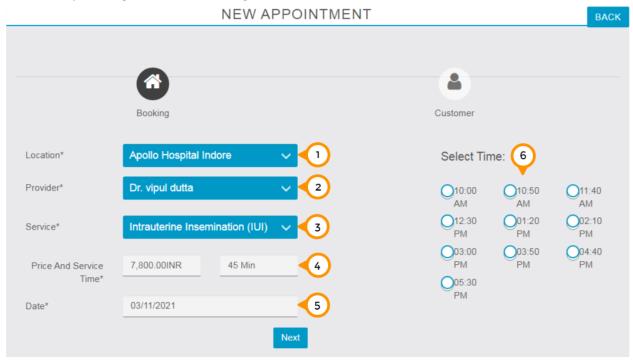
All

From here you can able to see and manage all the bookings no mater here that the bookings are old or new.

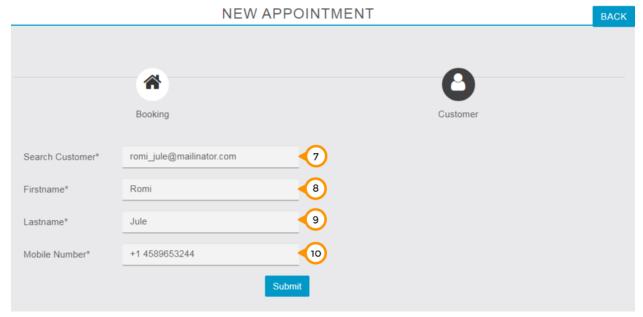
All the elements of this section are the same as today's section that we have seen earlier.

New Booking

From here you can generate the booking from dashboard also for a client.



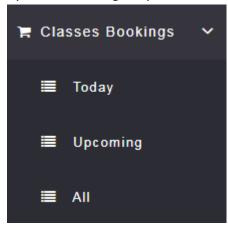
- 1) Here you need to select the location form drop-down menu.
- 2) Here you need to select the provider from drop-down menu.
- 3) Here you need to select the service.
- 4) Automatically Price and service time will be appeared at here.
- 5) By click here you can select the date of booking from the popup calendar.
- 6) By Click on the bullet button you can select any of the slot displaying.



- 7) Here you need to enter the customer's email ID.
- 8) Here you need to enter the first name of the customer.
- 9) Here you need to enter the Last name of the customer.
- 10) Here you need to enter the customer's mobile number and click on "submit" button to generate a booking.

Classes Booking

By Classes Booking tab you can manage all the bookings (Today / Upcoming / All).



Today

From here you can able to see and manage today's appointment for ease to handle class of the day.



- 1) From here you can apply the filter by location by selecting the location from the drop-down menu.
- 2) From here you can apply the filter by class <Name> by selecting the class <Name> from the drop-down menu.
- 3) From here you can apply the filter on the basis of appointment status like: Accepted, Pending, Rejected, etc. by selecting the status from drop-down menu.
- 4) From ID column you can get the unique identification number of the appointment.
- 5) From here you can get the details about Customer name, Location of appointment and class taken by the customer.
- 6) Here you can get the class name of the booked appointment.
- 7) Here you can get the date of the appointment (current date).
- 8) Here you can get the details about the receivable amount of the particular booking.
- 9) From status column you can get the current status of the booking.
- 10) By click on three dots setting tab you can manage the booking completely.
- a) **View**: By click on 'view' under setting menu you can able to view the complete details of the appointment. i.e. Booking, Payment, Customer, and service (Class).
- b) **Accept**: By Click on 'Accept' under setting menu you will accept the booking and prepared for delivery.
- c) **Reject**: By Click on 'Reject' under the setting menu you will deny accepting the booking or in the case booking requests are not matched at the moment.
- d) **Cancel**: By Click on 'Cancel' under the setting menu you will cancel the booking by your side. User has a freedom to cancel the booking by his side too depends on your cancelation settings.
- e) Delete: By Click on 'Delete' under the setting menu you will remove the booking from the platform.

Upcoming

From here you can able to see and manage all the upcoming appointment for ease to handle all

upcoming deliveries.

all the elements of the upcoming section are the same as today's section that we have seen above.



1) Here you can enter the date range according to your requirement and fetch the data accordingly.

All

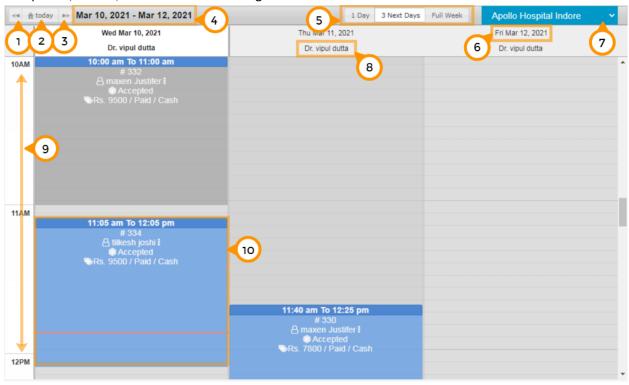
From here you can able to see and manage all the bookings no mater here that the bookings are old or new.

All the elements of this section are the same as today's section that we have seen earlier.

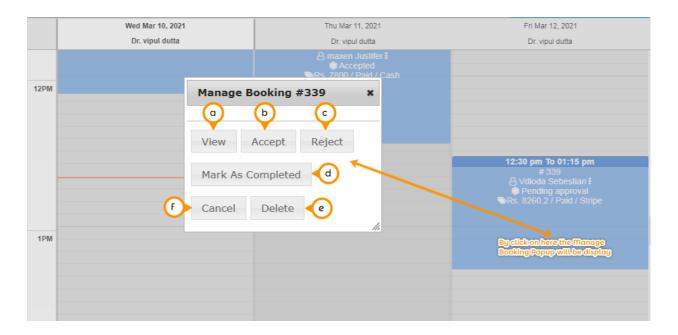
Calendar

∰ Calendar

From here you can view entire bookings of your app from individual and all the locations of your business. You can also manage the booking directly from here. You can View, Accept, Reject, Mark as Completed, Cancel, and Delete the booking.

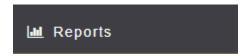


- 1) By Click on the 'Previous' button you can go to the back dates on calendar.
- 2) By Click on the 'Today' button can again come back to the current date on calendar.
- 3) By Click on the 'Next' button you can go to the upcoming dates on calendar.
- 4) From here you can see the range of showing dates.
- 5) From here you can select the range on calendar. (Single Day / Three Days / Full Week)
- 6) Here you can see the date of column.
- 7) Here you need to select the location to see the bookings.
- 8) Here you can see the provider of the column.
- 9) Here you can see the scale of time on calendar.
- 10) Here you can see the short info about booking on calendar. By click on particular booking area on calendar you can also manage the booking from here directly.



- a) View: By click on 'view' under setting menu you can able to view the complete details of the appointment. i.e. Booking, Payment, Customer, and service.
- b) Accept: By Click on 'Accept' under setting menu you will accept the booking and prepared for delivery.
- c) Reject: By Click on 'Reject' under the setting menu you will deny accepting the booking or in the case booking requests are not matched at the moment.
- d) Mark as completed: By Click on 'Mark as completed' under the setting menu you will update the booking status as completed. Note: In case of COD payment mode by default we treated payment received with completion of booking.
- e) Delete: By Click on 'Delete' under the setting menu you will remove the booking from the platform.
- f) Cancel: By Click on 'Cancel' under the setting menu you will cancel the booking by your side. User has a freedom to cancel the booking by his side too depends on your cancelation settings.

Reports



From here you can trace the reports of all the bookings and their payment status.



- 1) From here you can select the location of your business branch and get the details accordingly.
- 2) From here you can select the status from the drop-down menu and apply the filter according to the selected status.
- 3) From here you get the records ID.
- 4) From here you get the details about customer name and location of appointment.
- 5) Here you get the total amount value of the service inclusive of applicable tax.
- 6) From here you get the information about mode of payment receive and details of account who will get the amount either Admin or Merchant (location wise).
- 7) Here you get to know about the payment status that amount has paid or pending of the booking.
- 8) From here you know the date of booking.
- 9) By click on eye icon you will get the complete details of the appointment.

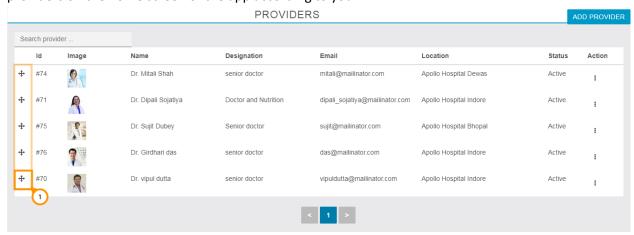
Miscellaneous

Reminder

- a) Reminder for Admin: If new booking is not accepted within 30 minutes Admin will get the reminder message on his register email after 30 minutes of new booking received.
- b) Reminder for Client: First client will get the confirmation email of his recent booking, he will notify as his booking accepted by admin and get the reminder before slot. Client has a freedom to set reminder notification time according to his/her choice. Click on profile icon then go to settings tab then click on Notification bar then select the Reminder Notification before time according to you.

Arrangement

By arrangement option, you can reorder the sequence or arrange the display positions of categories and providers on the home screen of the app according to you.



1) By hold and drag of the moving icon you can arrange the order and positions of the items.

Thank you!

You can also see our video sessions of appointment module for better understanding.

Click on below icon to see the videos



Mobile App Screen Shots



